

Survey Findings

## Introduction

## Internet

## Do you currently have access to the internet at home?

■ No ■ Yes

Countywide


## Internet: Housing

## Do you currently have access to the internet at home?



## Internet

## If you answered "No" above, why not? (Please select all that apply)



## Internet: Age

If you answered "No" above, why not? (Please select all that apply)


## I think that residents of all background, including my

OWn...

## On a scale of 1 - 5, how much do you agree with the following statements?



## ...are welcomed and respected.

I think that residents of all backgrounds, including my own, are welcomed and respected by fellow residents of Miami-Dade County.


## ...have equal employment opportunities.

## I think that residents of all backgrounds, including my own, have equal employment opportunities in Miami-Dade County.



## ...have a safe and secure environment.

## I think that residents of all backgrounds, including my own, have a safe and secure environment in Miami-Dade County.



## Services

## Which of the following community services is MOST important to you? (Please select one)



## Services: Race/Ethnicity

Which of the following community services is MOST important to you?


## Services by Race/Ethnicity: Top 3

|  |  | 2 |  |
| :--- | :--- | ---: | ---: | ---: |
| Countywide | Public safety | Housing | Parks and Open Spaces |
| American Indian or Alaska Native | Public safety | Housing | Transportation and Mobility |
| Asian | Public safety | Parks and Open Spaces | Transportation and Mobility |
| Black (American), Hispanic or Latino | Public safety | Housing | Social Services |
| Black (American), not Hispanic or Latino | Housing | Public safety | Social Services |
| Black (Caribbean), Hispanic or Latino | Public safety | Housing | Social Services |
| Black (Caribbean), not Hispanic or Latino | Public safety | Housing | Social Services |
| Native Hawaiian or Other Pacific Islander | Public safety | Parks and Open Spaces | Housing |
| White, Hispanic or Latino | Public safety | Housing | Parks and Open Spaces |
| White, not Hispanic or Latino | Public safety | Parks and Open Spaces | Transportation and Mobility |
| Two or More Races | Housing | Public safety | Transportation and Mobility |
| Other | Public safety | Housing | Parks and Open Spaces |

## Services: Income

Which of the following community services is MOST important to you?

$$
35 \%
$$

$$
30 \%
$$

$$
25 \%
$$

$$
25 \%
$$

$$
\begin{aligned}
& 20 \% \\
& 15 \%
\end{aligned}
$$

$$
10 \%
$$

5\%

0\%


## Services: Income Top 3

|  | 1 | 2 |  |
| :--- | ---: | ---: | ---: |
| Countywide | Public Safety | Housing | Parks and Open Spaces |
| Less than $\$ 10,000$ | Housing | Public Safety | Transportation and Mobility |
| $\$ 10,000$ to $\$ 24,999$ | Housing | Parks and Open Spaces |  |
| $\$ 25,000$ to $\$ 39,999$ | Public Safety | Housing | Transportation and Mobility |
| $\$ 40,000$ to $\$ 59,999$ | Public Safety | Housing | Parks and Open Spaces |
| $\$ 60,000$ to $\$ 74,999$ | Public Safety | Housing | Transportation and Mobility |
| $\$ 75,000$ to $\$ 99,999$ | Public Safety | Parks and Open Spaces | Transportation and Mobility |
| $\$ 100,000$ to $\$ 124,999$ | Public Safety | Parks and Open Spaces | Transportation and Mobility |
| $\$ 125,000$ or More |  |  |  |

## Services: Age

Which of the following community services is MOST important to you?


## Services: Age Top 3

|  | 12 |  | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | Public Safety | Housing | Parks and Open Spaces |
| Under 18 | Public Safety | Housing | Social Services |
| 18-24 | Housing | Public Safety | Transportation and Mobility |
| 25-34 | Public Safety | Housing | Transportation and Mobility |
| 35-44 | Public Safety | Parks and Open Spaces | Housing |
| 45-54 | Public Safety | Parks and Open Spaces | Housing |
| 55-64 | Public Safety | Transportation and Mobility | Housing |
| 65-74 | Public Safety | Housing | Parks and Open Spaces |
| 75-84 | Public Safety | Transportation and Mobility | Housing |
| 85 or older | Public Safety | Social Services | Arts and Culture |

## Combatting COVID-19 and Creating a Healthier Community

## COVID-19 Vaccine

Have you already received a vaccine? Please select yes if you have received at least one dose.


## COVID-19 Vaccine

## If not, are you planning on receiving the vaccine?



## COVID-19 Vaccine: Race/Ethnicity

If not, are you planning on receiving the vaccine?


## COVID-19 Vaccine

If you are planning on receiving a vaccine, are you experiencing any of the challenges below? (Please select all that apply)

I have not been able to secure an appointment $\quad 15.3 \%$

I do not know where to receive the vaccine 11.2\%

I do not know when I will be eligible for the vaccine

## COVID-19 Vaccine: Income

$$
40 \%
$$

$$
30 \%
$$

$$
20 \%
$$

If you are planning on receiving a vaccine, are you experiencing any of the challenges below? (Please select all that apply)


## COVID-19 Vaccine

If you are not planning to take the vaccine, please describe why. (Please select all that apply)


## COVID-19 Vaccine: Age

80\%
70\%
60\%
$50^{\circ}$

40\%
30\%
20\%
10\%

0\%

If you are not planning to take the vaccine, please describe why. (Please select all that apply)


## Your Health During the Pandemic

## Which of the following would be MOST beneficial to your health for the remainder of the COVID-19 pandemic? (Please select one)



## Your Health During the Pandemic: Race/Ethnicity

## Which of the following would be MOST beneficial to your health for the remainder of the COVID-19 pandemic? (Please select one)



## Your Health During the Pandemic: Race/Ethnicity Top 3

|  | 1 | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | COVID-19 testing | PPE materials | Food assistance |
| American Indian or Alaska Native | COVID-19 testing | Food assistance | Other |
| Asian | COVID-19 testing | Virtual medical care | Other |
| Black (American), Hispanic or Latino | Food assistance | PPE materials | Places to quarantine |
| Black (American), not Hispanic or Latino | PPE materials | Food assistance | Mental health resources |
| Black (Caribbean), Hispanic or Latino | Food assistance | Mental health resources | COVID-19 testing |
| Black (Caribbean), not Hispanic or Latino | PPE materials | Food assistance | COVID-19 testing |
| Native Hawaiian or Other Pacific Islander | Food assistance | Places to quarantine | Other |
| White, Hispanic or Latino | COVID-19 testing | Food assistance | PPE materials |
| White, not Hispanic or Latino | COVID-19 testing | Other | Mental health resources |
| Two or More Races | Other | COVID-19 testing | PPE materials |
| Other | COVID-19 testing | Mental health resources | Food assistance |

## Your Health During the Pandemic: Income

## Which of the following would be MOST beneficial to your health for the remainder of the COVID-19 pandemic? (Please select one)



## Your Health During the Pandemic: Income Top 3

|  | 1 | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | COVID-19 testing | PPE materials | Food assistance |
| Less than \$10,000 | Food assistance | PPE materials | Mental health resources |
| \$10,000 to \$24,999 | Food assistance | PPE materials | COVID-19 testing |
| \$25,000 to \$39,999 | Food assistance | COVID-19 testing | PPE materials |
| \$40,000 to \$59,999 | COVID-19 testing | Food assistance | PPE materials |
| \$60,000 to \$74,999 | COVID-19 testing | Other | PPE materials |
| \$75,000 to \$99,999 | COVID-19 testing | Other | Mental health resources |
| \$100,000 to \$124,999 | COVID-19 testing | Other | Mental health resources |
| \$125,000 or More | COVID-19 testing | Other | Virtual medical care |

## Your Health During the Pandemic: Age

Which of the following would be MOST beneficial to your health for the remainder of the COVID-19 pandemic? (Please select one)


## Your Health During the Pandemic: Age Top 3

|  |  | 2 |  |  |
| :--- | ---: | :--- | ---: | :--- |
| Countywide | COVID-19 testing | PPE materials | Food assistance |  |
| Under 18 | Mental health services | PPE materials | Food assistance |  |
| $\mathbf{1 8 - 2 4}$ | Food assistance | Mental health services | COVID-19 testing |  |
| $\mathbf{2 5 - 3 4}$ | COVID-19 testing | Mental health services | Food assistance |  |
| $\mathbf{3 5 - 4 4}$ | COVID-19 testing | Mental health services | Food assistance |  |
| $\mathbf{4 5 - 5 4}$ | COVID-19 testing |  | Other | PPE materials |
| $\mathbf{5 5 - 6 4}$ | COVID-19 testing |  | Other | PPE materials |
| $\mathbf{6 5 - 7 4}$ | COVID-19 testing |  | Other | Virtual medical care |
| $\mathbf{7 5 - 8 4}$ | COVID-19 testing |  | Other | Virtual medical care |
| $\mathbf{8 5 ~ o r ~ o l d e r ~}$ | Virtual medical care | COVID-19 testing |  |  |

## Your Long-Term Health

## Which of the following would be MOST beneficial to your health in the long-term after this pandemic? (Please select one)

Access to addiction treatment and services 1.8\%


Access to mental health care and services 11.5\%
Access to more health care facilities, doctors, and/or $\quad 14.3 \%$ clinics in my area
Access to programs and activities that support healthy
living for older adults and children
22.8\%

Access to spaces for recreation and entertainment
31.5\%

Other 6.4\%

## Your Long-Term Health: Race/Ethnicity

## Which of the following would be MOST beneficial to your health in the <br> long-term after this pandemic? (Please select one) <br> ■ Access to addiction treatment and services



## Your Long-Term Health: Race/Ethnicity Top 3

|  | 1 | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | Spaces for recreation | Programs and activities | Health care access |
| American Indian or Alaska Native | Programs and activities | Health care access | Mental health services |
| Asian | Spaces for recreation | Programs and activities | Health care access |
| Black (American), Hispanic or Latino | Spaces for recreation | Affordable foods | Health care access |
| Black (American), not Hispanic or Latino | Programs and activities | Spaces for recreation | Health care access |
| Black (Caribbean), Hispanic or Latino | Spaces for recreation | Programs and activities | Mental health services |
| Black (Caribbean), not Hispanic or Latino | Programs and activities | Health care access | Spaces for recreation |
| Native Hawaiian or Other Pacific Islander | Programs and activities | Spaces for recreation | Affordable foods |
| White, Hispanic or Latino | Spaces for recreation | Programs and activities | Health care access |
| White, not Hispanic or Latino | Spaces for recreation | Programs and activities | Other |
| Two or More Races | Spaces for recreation | Programs and activities | Other |
| Other | Spaces for recreation | Mental health services | Programs and activities |

## Your Long-Term Health: Income

## Which of the following would be MOST beneficial to your health in the <br> long-term after this pandemic? (Please select one) <br> $■$ Access to addiction treatment and services



## Your Long-Term Health: Income Top 3

|  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Countywide | Spaces for recreation | Programs and activities | Health care access |  |
| Less than $\$ 10,000$ | Affordable foods | Programs and activities | Health care access |  |
| $\$ 10,000$ to $\$ 24,999$ | Programs and activities | Affordable foods | Health care access |  |
| $\$ 25,000$ to $\$ 39,999$ | Programs and activities | Spaces for recreation | Affordable foods |  |
| $\$ 40,000$ to $\$ 59,999$ | Spaces for recreation | Programs and activities | Health care access |  |
| $\$ 60,000$ to $\$ 74,999$ | Spaces for recreation | Programs and activities | Health care access |  |
| $\$ 75,000$ to $\$ 99,999$ | Spaces for recreation | Programs and activities | Health care access |  |
| $\$ 100,000$ to $\$ 124,999$ | Spaces for recreation | Programs and activities | Health care access | Programs and activities |

## Growing an Inclusive and Prosperous Economy

## Employment Before COVID-19

On a scale of 1 to 5, how much do you agree with the following statement? "Before the pandemic, I was able to earn enough to support myself and/or my family"

■1-Strongly Disagree $\quad 2$ - Disagree $\quad 3$-Neutral $■ 4$ - Agree $■ 5$ - Strongly Agree



## Employment Before COVID-19: Race/Ethnicity

On a scale of 1 to 5, how much do you agree with the following statement? "Before the pandemic, I was able to earn enough to support myself and/or my family"


## Economic Impact of COVID-19: Race/Ethnicity

Has your income been negatively affected by the economic impacts of the COVID-19 pandemic (e.g., including job loss, reduced hours, others)?


## Economic Impact of COVID-19: Income

Has your income been negatively affected by the economic impacts of the COVID-19 pandemic (e.g., including job loss, reduced hours, others)?

$\square$ Yes ■ No


\$24,999
67.4\%


## Economic Impact of COVID-19: Income

If you answered "Yes," in what way or ways has your income been affected?


## Small Business Ownership

Which of the following best describes you? Please assume "small businesses" includes both commercial and non-profit businesses with 10 employees or less. (Please select one)


## Small Business Ownership: Income



## How County Government Can Help You

As we recover from the economic impacts of the COVID-19 pandemic, what could your County government do to help you or someone you know succeed economically as an individual? (Please select all that apply)


## How County Government Can Help You: Income

As we recover from the economic impacts of the COVID-19 pandemic, what could your County government do to help you or someone you know succeed economically as an individual? (Please select all that apply)


## How County Government Can Help You: Income

|  | $1$ | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | Attract major employers | Green job training | Apprenticeships |
| Less than \$10,000 | Summer jobs program | Apprenticeships | Attract major employers |
| \$10,000 to \$24,999 | Apprenticeships | Summer jobs program | Attract major employers |
| \$25,000 to \$39,999 | Attract major employers | Green job training | Apprenticeships |
| \$40,000 to \$59,999 | Attract major employers | Green job training | Tech bootcamp |
| \$60,000 to \$74,999 | Attract major employers | Green job training | Tech bootcamp |
| \$75,000 to \$99,999 | Attract major employers | Green job training | Apprenticeships |
| \$100,000 to \$124,999 | Attract major employers | Green job training | Apprenticeships |
| \$125,000 or More | Attract major employers | Green job training | Apprenticeships |

## How County Government Can Help You: Age

As we recover from the economic impacts of the COVID-19 pandemic, what could your County government do to help you or someone you know succeed economically as an individual? (Please select all that apply)


## How County Government Can Help You: Age

|  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Countywide | Attract major employers | Green job training | Apprenticeships |
| Under 18 | Summer jobs program | Apprenticeships | Green job training |
| $\mathbf{1 8 - 2 4}$ | Green job training | Apprenticeships | Summer jobs program |
| $\mathbf{2 5 - 3 4}$ | Green job training | Attract major employers | Tech bootcamp |
| $\mathbf{3 5 - 4 4}$ | Attract major employers | Green job training | Tech bootcamp |
| $\mathbf{4 5 - 5 4}$ | Attract major employers | Green job training | Tech bootcamp |
| $\mathbf{5 5 - 6 4}$ | Attract major employers | Apprenticeships | Green job training |
| $\mathbf{6 5 - 7 4}$ | Attract major employers | Green job training | Apprenticeships |
| $\mathbf{7 5 - 8 4}$ | Attract major employers | Apprenticeships | Green job training |
| $\mathbf{8 5}$ or older | Attract major employers | Apprenticeships | Infrastructure investments |

## How County Government Can Help Small Businesses

## What could your County government do to help small businesses succeed economically? (Please select all that apply)



How County Government Can Help Small Businesses: Race/Ethnicity

What could your County government do to help small businesses succeed economically? (Please select all that apply)


## How County Government Can Help Small Businesses: Race/Ethnicity

|  | 1 | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | Small and minority-owned business support | Businesses impacted by COVID-19 | Workforce training |
| American Indian or Alaska Native | Businesses impacted by COVID-19 | Workforce training | Small and minority-owned business support |
| Asian | Small and minority-owned business support | Workforce training | Businesses impacted by COVID-19 |
| Black (American), Hispanic or Latino | Small and minority-owned business support | Workforce training | Programs about running a small business |
| Black (American), not Hispanic or Latino | Small and minority-owned business support | Workforce training | Programs about running a small business |
| Black (Caribbean), Hispanic or Latino | Small and minority-owned business support | Programs about running a small business | Workforce training |
| Black (Caribbean), not Hispanic or Latino | Small and minority-owned business support | Programs about running a small business | Workforce training |
| Native Hawaiian or Other Pacific Islander | Apprenticeships | Small and minority-owned business support | Workforce training |
| White, Hispanic or Latino | Small and minority-owned business support | Businesses impacted by COVID-19 | Workforce training |
| White, not Hispanic or Latino | Small and minority-owned business support | Businesses impacted by COVID-19 | Workforce training |
| Other | Small and minority-owned business support | Workforce training | Programs about running a small business |
| Two or More Races | Small and minority-owned business support | Workforce training | Businesses impacted by CoVID-19 |

## Keeping Miami-Dade County Safe

## Your Safety

On a scale of 1 to 5, how much do you agree with the following statements?
■1-Strongly Disagree $\square 2$ - Disagree $\quad 3$ - Neutral $\square 4$ - Agree $\square 5$-Strongly Agree


## Your Safety: Race/Ethnicity

## I feel safe in my neighborhood.

■1-Strongly Disagree $\square 2$ - Disagree $\quad 3$ - Neutral $\square 4$ - Agree $\square 5$ - Strongly Agree


## I believe Miami-Dade County is safe overall.

$\square 1$ - Strongly Disagree $\square 2$ - Disagree $\quad 3$ - Neutral $\square 4$ - Agree $\square 5$ - Strongly Agree


## Public Safety

## Which of the following options to improve public safety do you support? (Please select all that apply)



## Public Safety: Race/Ethnicity



## Public Safety: Race/Ethnicity Top 3

|  | 1 | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | Neighborhood improvements | Prevent gun violence | Reentry services |
| American Indian or Alaska Native | Neighborhood improvements | Prevent gun violence | Reentry services |
| Asian | Neighborhood improvements | Prevent gun violence | Reentry services |
| Black (American), Hispanic or Latino | Reentry services | Neighborhood improvements | Prevent gun violence |
| Black (American), not Hispanic or Latino | Prevent gun violence | Neighborhood improvements | Reentry services |
| Black (Caribbean), Hispanic or Latino | Neighborhood improvements | Prevent gun violence | Reentry services |
| Black (Caribbean), not Hispanic or Latino | Neighborhood improvements | Prevent gun violence | Reentry services |
| Native Hawaiian or Other Pacific Islander | Neighborhood improvements | Reentry services | Alternate patrol |
| White, Hispanic or Latino | Neighborhood improvements | Prevent gun violence | Reentry services |
| White, not Hispanic or Latino | Neighborhood improvements | Prevent gun violence | Reentry services |
| Two or More Races | Neighborhood improvements | Prevent gun violence | Reentry services |
| Other | Neighborhood improvements | Reentry services | Prevent gun violence |

## Public Safety: Income

## Which of the following options to improve public safety do you support? (Please select all that apply)

80\%



Neighborhood improvements


Neighborhood improvements

■ Reentry services

■ Alternate patrol

- First responders

■ Neighborhood
improvements

■ Prevent gun
violence
$\square$ Alternatives to incarceration

■ Other

■ None

## Public Safety: Income Top 3

|  |  | $\mathbf{2}$ |  |
| :--- | :--- | :--- | :--- |
| Countywide | Neighborhood improvements | Prevent gun violence | Reentry services |
| Less than $\$ 10,000$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\$ 10,000$ to $\$ \mathbf{2 4 , 9 9 9}$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\$ 25,000$ to $\$ 39,999$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\$ 40,000$ to $\$ 59,999$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\$ 60,000$ to $\$ 74,999$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\$ 75,000$ to $\$ 99,999$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\$ 100,000$ to $\$ 124,999$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\$ 125,000$ or More | Neighborhood improvements | Prevent gun violence | Reentry services |

## Public Safety: Age

Which of the following options to improve public safety do you support? (Please select all that apply)
Neighborhood

80\%

70\%
improvements $\begin{aligned} & \text { Neighborhood } \\ & \text { improvements Neighborhood }\end{aligned}$
Neighborhood
improvements
Neighborhood 60\% improvements



## Public Safety: Age Top 3

|  |  | $\mathbf{2}$ |  |
| :--- | :--- | :--- | :--- |
| Countywide | Neighborhood improvements | Prevent gun violence | Reentry services |
| Under 18 | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\mathbf{1 8 - 2 4}$ | Neighborhood improvements | Prevent gun violence | Reentry services |
| $\mathbf{2 5 - 3 4}$ | Neighborhood improvements | Neighborhood improvements | Prevent gun violence |

## Housing All Residents

## Housing Security

On a scale of 1 to 5 , how much do you agree with the following statement? "I am concerned about being able to afford my rent or mortgage in next three months"
$\square 1$ - Very Concerned $\quad 2$ - Moderately Concerned $\quad 3$ - Neutral $\quad 4$ - Slightly Concerned $\square 5$ - Not At All Concerned


## Housing Security: Race/Ethnicity

On a scale of 1 to 5 , how much do you agree with the following statement? "I am concerned about being able to afford my rent or mortgage in next three months"


## Your Housing

## Which of the below best describes your housing situation? (Please select one)



## Your Housing: Age

Which of the below best describes your housing situation? (Please select
one)


## How County Government Can Help

## The County funds programs to make sure that all residents have access to housing. Which of these actions would be MOST beneficial to residents? (Please select one)



## How County Government Can Help: Income

The County funds programs to make sure that all residents have access to housing. Which of these actions would be MOST beneficial to residents?
(Please select one)

$35 \% \quad$| Build more |
| :---: |
| affordable |
| housing |

Support
homeownership programs housing
Build more affordable 25\%housing


Countywide



Support
homeownership
programs Build more affordable housing
homeownership programs

$\$ 75,000$ to $\$ 100,000$ to \$124,999

Build more affordable housing
$\square$ Make sure that housing that is currently affordable stays affordable

- Support homeownership programs

■ Help with first month's/last month's rent (through direct funding to tenants or landlords)

- Expand funding for services for people facing eviction and/or experiencing homelessness
- Equitable housing access for individuals with mental and physical disabilities

■ Other

## Building a Resilient Environment

## Your Neighborhood \& Your Environment

## On a scale of 1 to 5, how concerned are you about each of the following?

$\square 1$ - Not At All Concerned $\quad 2$ - Slightly Concerned $\quad 3$ - Neutral $\quad 4$ - Moderately Concerned $\quad 5$ - Very Concerned

Keeping myself and my home safe from natural disasters or hazards (e.g. major storms, flooding and sea level rise, extreme heat)

Being protected from hazards in places other than my home (e.g. protection from street flooding, trees that provide shade along sidewalks)




Protecting natural resources (e.g., the Everglades, Biscayne Bay) and wildlife
 22.9\% 59.0\%



## Your Neighborhood \& Your Environment: Income

Keeping myself and my home safe from natural disasters

Being protected from hazards in places other than my home

Protecting natural resources and wildlife

Getting access to clean drinking water

Maintaining the value of my property in the long term


## Making our County Greener

The County is looking to eliminate all carbon emissions and stop using energy sources that burn fossil fuels by 2050. Which of the following County government actions would you support to meet this goal? (Please select all that apply)


## Making our County Greener: Age

The County is looking to eliminate all carbon emissions and stop using energy sources that burn fossil fuels by 2050. Which of the following County government actions would you support to meet this goal? (Please select all that apply)


## Future Transit Investments

Once COVID-19 is no longer a health risk, the County is planning to make transit investments to enhance and expand service.

Which of the following actions would be MOST likely to encourage you to use public transit more often? (Select one)


## Future Transit Investments: Race/Ethnicity

Once COVID-19 is no longer a health risk, the County is planning to make transit investments to enhance and expand service. Which of the following actions would be MOST likely to encourage you to use public transit more often? (Please select one)


## Future Transit Investments by Race/Ethnicity: Top 3

|  | 4 | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | More service where I need to go | More service where I want to go | More reliable service |
| American Indian or Alaska Native | More service where I want to go | More reliable service | Feeling safer riding |
| Asian | More service where I need to go | More service where I want to go | More reliable service |
| Black (American), Hispanic or Latino | More service where I need to go | More reliable service | Shorter wait times |
| Black (American), not Hispanic or Latino | More service where I need to go | Feeling safer riding | More service where I want to go |
| Black (Caribbean), Hispanic or Latino | More reliable service | More service where I need to go | More service where I want to go |
| Black (Caribbean), not Hispanic or Latino | More reliable service | More service where I need to go | More service where I want to go |
| Native Hawaiian or Other Pacific Islander | More reliable service | More service where I want to go | Feeling safer riding |
| White, Hispanic or Latino | More service where I need to go | More service where I want to go | More reliable service |
| White, not Hispanic or Latino | More service where I want to go | More service where I need to go | Feeling safer riding |
| Two or More Races | More service where I need to go | Other | More reliable service |
| Other | More service where I need to go | More service where I want to go | More reliable service |

## Future Transit Investments: Age

Once COVID-19 is no longer a health risk, the County is planning to make transit investments to enhance and expand service. Which of the following actions would be MOST likely to encourage you to use public transit more often? (Please select one)

More
service where I need to


More service More service
where I where I need

need to go to go where I need

More service where I

want to go
to go


More service where I want to go


- Less expensive fares
- Shorter wait times at my transit stop (e.g., Metrobus, Metrorail, or Metromover)
More reliable service so that I can plan my day around the transit schedule
- More service that takes me where I need to go (e.g., work, school, home)

■ More service that takes me where I want to go (e.g., the beach, shopping, recreation spaces)
Feeling safer walking to/from my stop
$\square$ Feeling safer while riding public transit

■ Other

## Future Transit Investments by Age: Top 3

|  | $1$ | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Countywide | More service where I need to go | More service where I want to go | More reliable service |
| Under 18 | Feeling safer riding | More service where I need to go | Feeling safer walking to/from my stop |
| 18-24 | More service where I need to go | More reliable service | More service where I want to go |
| 25-34 | More service where I need to go | More service where I want to go | More reliable service |
| 35-44 | More service where I need to go | More service where I want to go | More reliable service |
| 45-54 | More service where I need to go | More service where I want to go | Feeling safer riding |
| 55-64 | More service where I need to go | More service where I want to go | More reliable service |
| 65-74 | More service where I want to go | More service where I need to go | Feeling safer riding |
| 75-84 | More service where I want to go | More service where I need to go | More reliable service |
| 85 or older | More service where I need to go | Other | More service where I want to go |

## Future Transit Investments: Under 18 and 18-24 by

## Race/Ethnicitv

Once COVID-19 is no longer a health risk, the County is planning to make transit investments to enhance and expand service. Which of the following actions would be MOST likely to 37.5\% encourage you to use public transit more often? (Please select one)

## Future Transit Investments: Gender

Once COVID-19 is no longer a health risk, the County is planning to make transit investments to enhance and expand service. Which of the following actions would be MOST likely to encourage you to use public transit more often? (Please select one)

- Less expensive fares


Countywide



Non-Binary/Non-Conforming

$\square$ Shorter wait times at my transit stop (e.g., Metrobus, Metrorail, or Metromover)

More reliable service so that I can plan my day around the transit schedule
$\square$ More service that takes me where I need to go (e.g., work, school, home)
$\square$ More service that takes me where I want to go (e.g., the beach, shopping, recreation spaces)

■ Feeling safer walking to/from my stop

■ Feeling safer while riding public transit

■ Other

## Future Transit Investments by Gender: Top 3

| Countywide | More service where I need to go More service where I want to go |  |
| :--- | :--- | :--- | :--- |
| Female | More service where I need to go More service where I want to go |  |
| Male | More service where I need to go More service where I want to go | Feeling safer riding |
| Other | Morvice where I need to go | More reliable service |

## Trust and Responsiveness in County Government

## Your Relationship to County Government

## On a scale of 1 to 5, how much do you agree with the following statements? <br> ■1-Strongly Disagree $\square 2$ - Disagree $\quad 3$ - Neutral $■ 4$ - Agree $■ 5$ - Strongly Agree

County government is responsive to my needs.


I am able to influence County government decisions that affect me.


I understand what services the County government provides.


## Your Relationship to County Government: Race/Ethnicity

County government is responsive
to my needs.


I understand what services the County government provides.

| 6.6\% 17.6\% | 30.6\% | 36.6\% | 8.6\% |
| :---: | :---: | :---: | :---: |
| 4.4\%11.1\% | 33.3\% | 35.6\% | 15.6\% |
| 7.8\% 15.8\% | 30.3\% | 42.3\% | 3.8\% |
| 8.1\% 12.2\% | 40.5\% | 23.0\% | 16.2\% |
| 8.3\% 17.6\% | 31.4\% | 33.6\% | 9.2\% |
| 10.0\% 20.0\% | 30.4\% | 27.1\% | 12.5\% |
| 8.0\% 17.8\% | 34.9\% | 31.5\% | 7.7\% |
| 18.2\% 9.1\% | 36.4\% | 27.3\% | 9.1\% |
| 6.4\% 17.4\% | 30.3\% | 37.1\% | 8.8\% |
| 3.7\% 17.6\% | 30.2\% | 41.1\% | 7.5\% |
| 8.7\% 16.9\% | 29.9\% | 34.8\% | 9.8\% |
| 9.0\% 20.7\% | 29.1\% | 34.1\% | 7.2\% |

## Your Experience with County Government

Have you interacted directly with County government (in person, over the phone, via web) in the past six months? If you have interacted with County government during this period, please select all the reasons why you have done so below:


## Your Experience with County Government: Income

Have you interacted directly with County government (in person, over the phone, via web) in the past six months? If you have interacted with County government during this period, please select all the reasons why you have done so below:


## Your Experience with County Government

## On a scale of 1 to 5, how satisfied were you with your experience?

■1-Very Dissatisfied $\square 2$ - Dissatisfied $\quad 3$ - Neutral $■ 4$ - Satisfied $■ 5$-Very Satisfied

On a scale of 1 to 5 , how satisfied were you with your experience? $4.9 \% 8.3 \%$
32.8\%


## Your Experience with County Government: Interaction

On a scale of 1 to 5, how satisfied were you with your experience?


## Participating in Your County Budgeting Process

## We want to make sure that residents like you can weigh in on how the County prioritizes spending tax dollars.

On a scale of 1 to 5 , if Miami-Dade County government made it easy for you to participate in the budget process (including more outreach, meetings, information distributed, survey, etc.), how likely would you be to participate?


## Participating in Your County Budgeting Process: Age

On a scale of 1 to 5, if Miami-Dade County government made it easy for you to participate in the budget process (including more outreach, meetings, information distributed, survey, etc.), how likely would you be to participate?
$\square 1$ - Very Unlikely $\square 2$ - Unlikely $\quad 3$ - Neutral $■ 4$-Likely $\square 5$-Very Likely


## Participating in Your County Budgeting Process

Which of the following changes would make it easier for you to participate? (Please select all that apply):


## Participating in Your County Budgeting Process: Age

Which of the following changes would make it easier for you to participate? (Please select all that apply):

$\square$ Meetings during other times

- In-person meetings
- More outreach

■ Translation and interpretation

- Childcare

■ Online meetings
■ Other

## Participating in Your County Budgeting Process: Internet

Which of the following changes would make it easier for you to participate? (Please select all that apply):


## How to Stay Connected

What is the best way for you to hear from your County government? (Please select all that apply)


## How to Stay Connected: Income

What is the best way for you to hear from your County government?
(Please select all that apply)


## How to Stay Connected: Age

What is the best way for you to hear from your County government? (Please select all that apply)


## APPENDIX

## Respondent Overview

## Who took the survey? How representative were respondents?

## 26,400 RESPONDENTS



## 1,200,000 RESPONSES COLLECTED

Note: Throughout the data, "Countywide" figures refer to the weighted total across all survey respondents. This corrects the difference in representation between survey respondents and the actual county demographics (race and ethnicity) according to the 2015-2019 American Community Survey 5Year Estimates from the U.S. Census Bureau.
"Countywide" figures are adjusted by weight to be a representative sample of Miami-Dade County.

## Race and Ethnicity

Please select the racial identity that best represents you. (Please select all that apply)

■ Respondents ■ 2019 Census


## Ethnic Origin

If you are Hispanic or Latino/a, please select the population group that best represents your ethnic identity.

■ Respondents ■ 2019 Census


## Income

What was your approximate household income before the pandemic?
■ Respondents ■ 2019 Census


## Age

## Please select your age range.

■ Respondents ■ 2019 Census


## Age: Race/Ethnicity



■ American Indian or Alaska Native
■ Asian
■ Black (American), Hispanic or Latino

- Black (American), not Hispanic or Latino
■ Black (Caribbean), Hispanic or Latino
- Black (Caribbean), not Hispanic or Latino
- Native Hawaiian or Other Pacific Islander
- White, Hispanic or Latino
- White, not Hispanic or Latino

■ Other

- Two or More Races


## Gender

Which of the following best represents your gender identity?
■Respondents ■ 2019 Census


## LGBTQ+ Identity

Do you identify as Lesbian, Gay, Bisexual, Transgender, or Queer (LGBTQ+)?
87.1\%



Yes
4.1\%

Prefer Not to Say

## LGBTQ+ Identity

Do you identify as Lesbian, Gay, Bisexual, Transgender, or Queer (LGBTQ+)?
$\square$ No ■Yes $\quad$ Prefer Not to Say


