



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, www.HealthReformPlanSBC.com or by calling 1-800-370-4526. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call 1-800-370-4526 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0. Out-of-Network (OON): Individual (IND) \$200 / Family (FAM) \$500.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Emergency care is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	Maximum Savings/Jackson Health System: Individual \$3,000 / Family \$6,000. Standard Savings/Aetna National: Individual \$3,000 / Family \$6,000. Out-of-Network: Individual \$3,000 / Family \$6,000.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums, prescription drug brand additional charges, and services this plan does not cover..</u>	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See Aetna POS Advantage or call 1-833-704-0009 for a list of Maximum Savings/Jackson Health System <u>Providers</u> .	You pay the least if you use a <u>provider</u> in Maximum Savings/Jackson Health System <u>Provider</u> . You pay more if you use a <u>provider</u> in Standard Savings/Aetna National <u>Provider</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Maximum Savings/Jackson Health System Provider (You will pay the least)	Standard Savings/Aetna National Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness CVS Virtual Primary Care CVS Virtual Care	\$15 <u>copay</u> /visit, \$0 copay \$0 copay	\$15 <u>copay</u> /visit, \$0 copay \$0 copay	30% <u>coinsurance</u> ; <u>after deductible</u>	Additional charges may apply for non-preventive services performed in the Physician's office. Virtual Visits via Participating Primary Care Providers Telehealth/Telemedicine 'service' provided through CVS Virtual Primary Care/ CVS Virtual Care
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	\$40 <u>copay</u> /visit	\$40 <u>copay</u> /visit	30% <u>coinsurance</u> ; <u>after deductible</u>	Additional charges may apply for non-preventive services performed in the Physician's office. Virtual Visits via Participating Specialist Providers. Artificial insemination, In-vitro fertilizations, GIFT, ZIFT, and other infertility treatments not covered.
If you visit a health care provider's office or clinic	<u>Preventive care /screening /immunization</u>	No charge	No charge	30% <u>coinsurance</u> ; <u>after deductible</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.

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		Maximum Savings/Jackson Health System Provider (You will pay the least)	Standard Savings/Aetna National Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge	No charge for laboratory; \$100 <u>copay/visit</u>	30% <u>coinsurance</u> ; <u>after deductible</u>	Non-preventive ultrasound and mammograms are included in this category.
	Imaging (CT/PET scans, MRIs)	No charge	Complex Imaging Facility: \$100 <u>copay/visit</u> \$750 copay at other hospitals	30% <u>coinsurance</u> ; <u>after deductible</u>	None
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at www.aetnapharmacy.com/standard	Generic drugs	Not applicable	<u>Copay/prescription, deductible</u> doesn't apply: \$15 (30 day supply retail), \$45 (90 day supply)	30% <u>coinsurance deductible</u> doesn't apply	Covers 30 day supply (retail), 31-90 day supply (retail at Extended Day Supply <u>Network</u> Pharmacy & mail order). Includes contraceptive drugs & devices obtainable from a pharmacy. No charge for preferred generic FDA-approved women's contraceptives <u>in-network</u> . Review your <u>formulary</u> for prescriptions requiring precertification for coverage. Your cost will be higher for choosing Brand over Generics. Review your Aetna Extended Day Supply <u>Network provider</u> directory for a list of <u>network providers</u> .

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<p>If you need drugs to treat your illness or condition</p> <p>More information about prescription drug coverage is available at www.aetnapharmacy.com/standard</p>	Preferred brand drugs	Not applicable	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$40 (30 day supply), \$120 (90 day supply order)	30% <u>coinsurance deductible</u> doesn't apply	Covers 30 day supply (retail), 31-90 day supply (retail at Extended Day Supply <u>Network</u> Pharmacy & mail order). Includes contraceptive drugs & devices obtainable from a pharmacy. No charge for preferred generic FDA-approved women's contraceptives in- <u>network</u> . Review your <u>formulary</u> for prescriptions requiring precertification for coverage. Your cost will be higher for choosing Brand over Generics. Review your Aetna Extended Day Supply <u>Network provider</u> directory for a list of <u>network providers</u> .
	Non-preferred brand drugs	Not applicable	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$55 (30 day supply), \$165 (90 day supply)	30% <u>coinsurance deductible</u> doesn't apply	Covers 30 day supply (retail), 31-90 day supply (retail at Extended Day Supply <u>Network</u> Pharmacy & mail order). Includes contraceptive drugs & devices obtainable from a pharmacy. No charge for preferred generic FDA-approved women's contraceptives in- <u>network</u> . Review your <u>formulary</u> for prescriptions requiring precertification for coverage. Your cost will be higher for choosing Brand over Generics. Review your Aetna Extended Day Supply <u>Network provider</u> directory for a list of <u>network providers</u> .

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	<u>Specialty drugs</u>	Not applicable	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$200 (30 day supply)	30% <u>coinsurance deductible</u> doesn't apply	All prescriptions must be filled through the Aetna Specialty Pharmacy <u>Network</u> .
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	\$0 at Ambulatory Surgery Center; \$100 <u>copay</u> at other Hospital	30% <u>coinsurance</u> ; after deductible	Prior Authorization May Apply.
	Physician/surgeon fees	No charge	No charge	30% <u>coinsurance</u> ; after deductible	None
If you need immediate medical attention	<u>Emergency room care</u>	\$200 <u>copay</u> /visit, <u>deductible</u> doesn't apply (waived if admitted)	\$200 <u>copay</u> /visit, <u>deductible</u> doesn't apply (waived if admitted)	\$200 <u>copay</u> /visit, <u>deductible</u> doesn't apply (waived if admitted)	Out-of- <u>network</u> emergency use paid the same as in- <u>network</u> . No coverage for non-emergency use.
	<u>Emergency medical transportation</u>	No charge	No charge	No charge	Out-of- <u>network</u> emergency use paid the same as in- <u>network</u> . Non-emergency transport: not covered, except if pre-authorized.
If you need immediate medical attention	<u>Urgent care</u>	\$25 <u>copay</u> /visit	\$50 <u>copay</u> /visit	\$50 <u>copay</u> /visit	No coverage for non-urgent use. CVS Minute Clinic \$0 copay/visit, all other Walk-In I Clinics - \$15 copay applies to in-network/out-of-network
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	\$200 <u>copay</u> /stay	30% <u>coinsurance</u> ; after deductible	Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care.
	Physician/surgeon fees	No charge	No charge	30% <u>coinsurance</u> ; after deductible	None
If you need mental health, behavioral health, or	Outpatient services	Physician Office visit & other outpatient services: \$15 <u>copay</u> /visit	Physician Office visit & other outpatient services: \$15 <u>copay</u> /visit,	Office & other outpatient services: 30% <u>coinsurance</u> ; after deductible	None

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substance abuse services	Inpatient services	No charge	\$200 <u>copay</u> /stay	30% <u>coinsurance</u> ; <u>after deductible</u>	Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care.
If you are pregnant	Office visits	No charge	No charge	30% <u>coinsurance</u> ; <u>after deductible</u>	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care may apply.
If you are pregnant	Childbirth/delivery professional services	No charge	No charge	30% <u>coinsurance</u> ; <u>after deductible</u>	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care may apply.
	Childbirth/delivery facility services	No charge at JHS/UM Facilities	\$200 <u>copay</u> /stay	30% <u>coinsurance</u> ; <u>after deductible</u>	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care may apply.
If you need help recovering or have other special health needs	<u>Home health care</u>	No charge	No charge	30% <u>coinsurance</u> ; <u>after deductible</u>	Approved treatment plan required 60 visits/calendar year. Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care.
	<u>Rehabilitation services</u>	\$30 <u>copay</u> /visit, <u>deductible</u> doesn't apply	\$30 <u>copay</u> /visit, <u>deductible</u> doesn't apply	30% <u>coinsurance</u> ; <u>after deductible</u>	60 visits/calendar year for Physical, Occupational & Speech Therapy combined.

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		Maximum Savings/Jackson Health System Provider (You will pay the least)	Standard Savings/Aetna National Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	
	<u>Habilitation services</u>	\$15 <u>copay</u> /visit, <u>deductible</u> doesn't apply	\$15 <u>copay</u> /visit, <u>deductible</u> doesn't apply	30% <u>coinsurance</u> ; <u>after deductible</u>	None
	<u>Skilled nursing care</u>	No charge	No charge	30% <u>coinsurance</u> ; <u>after deductible</u>	Authorization May Apply. 60 days/calendar year. Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care.
If you need help recovering or have other special health needs	<u>Durable medical equipment</u>	No charge	No charge DME & Orthotics; \$200 copay for Prosthetics	30% <u>coinsurance</u> ; <u>after deductible</u>	
If you need help recovering or have other special health needs	<u>Hospice services</u>	No charge	No charge	30% <u>coinsurance</u> ; <u>after deductible</u>	Prior Authorization May Apply. Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care.
If your child needs dental or eye care	Children's eye exam	\$15 copay/exam	\$15 copay/exam	30% <u>coinsurance</u> ; <u>after deductible</u>	1 routine eye exam/12 months.
	Children's glasses	Not covered	Not covered	Not covered	Not covered.
	Children's dental check-up	Not covered	Not covered	Not covered	Not covered.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult & Child)
- Glasses (Adult & Child)
- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care except diabetics and medical guidelines applied.
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery - Limited to Jackson Health System providers.
- Chiropractic care
- Acupuncture
- Infertility treatment - Limited to the diagnosis & treatment of underlying medical condition.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- The Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your plan documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

- You may contact Aetna directly by calling the toll-free number on your Medical ID Card, or by calling our general number at 1-800-370-4526. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <http://www.dol.gov/ebsa/healthreform>
- For non-federal governmental group health [plans](#), you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
- Additionally, a consumer assistance program can help you file your [appeal](#). Contact information is at: <http://www.aetna.com/individuals-families-health-insurance/rights-resources/complaints-grievances-appeals/index.html>.

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

[Assistive Technology](#)

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-800-370-4526.

[Smartphone or Tablet](#)

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

TTY: 711

- English - **To access language services at no cost to you, call 1-800-370-4526.**
- Amharic - የቋንቋ አገልግሎቶችን ያለክፍያ ለማግኘት፣ በ 1-800-370-4526 ይደውሉ።.
- Arabic - للحصول على الخدمات اللغوية دون أي تكلفة، الرجاء الاتصال على الرقم 1-800-370-4526.
- Armenian - Անվճար լեզվական ծառայություններից օգտվելու համար զանգահարեք 1-800-370-4526 հեռախոսահամարով:
- Carolinian (Kapasal Falawasch) - ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-370-4526.
- Chamorro - Para un hago' i setbision lengguâhi ni dibåtde para hågu, ågang 1-800-370-4526.
- Chinese Traditional - 如欲使用免費語言服務，請致電 1-800-370-4526.
- Cushitic-Oromo - Tajaajiloota afaanii garuu bilisaa ati argaachuuf, bilibili 1-800-370-4526.
- French - Afin d'accéder aux services langagiers sans frais, composez le 1-800-370-4526.
- French Creole (Haitian)- Pou jwenn sèvis lang gratis, rele 1-800-370-4526.
- German - Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 1-800-370-4526 an.
- Greek - Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό 1-800-370-4526.
- Gujarati - તમારેકોઇ જાતના બચાવિના ભાષાની સે વિના ઓની પહોંર માટે, કોલ કરો 1-800-370-4526.
- Hindi - आपकेलिए बिना ककसी कीमत केभाषा सेवाओंका उपयोग करनेकेलिए, 1-800-370-4526 पर कॉल करें।.
- Hmong - Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu 1-800-370-4526.
- Italian - Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero 1-800-370-4526.
- Japanese - 言語サービスを無料でご利用いただくには、1-800-370-4526 までお電話ください。
- Karen - လာတၢ်ကမၤန့ၢ်ကိၣ်အတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤတဖၣ်လၢတအိၣ်ဒီးအပူၤလၢကဘၣ်ဟ့ၣ်အိၣ်အဂီၢ်ဘၣ်န့ၣ် ကိး 1-800-370-4526 တက့ၢ်.
- Korean - 무료 언어 서비스를 이용하려면 1-800-370-4526 번으로 전화해 주십시오.
- Laotian - ເພື່ອເຂົ້າໃຊ້ການບໍລິການພາສາໂດຍບໍ່ເສຍຄ່າຕໍ່ກັບທ່ານ, ໃຫ້ໂທຫາເບີ 1-800-370-4526.

