



Beginning January 1, 2026

## Get the support you need with the 24-Hour Nurse Line.



When it comes to taking care of your health, know you're not alone. Through your Aetna® benefits, you have access to the 24-Hour Nurse Line anytime.\*

### **A simple call can make all the difference**

Have questions about an upcoming medical visit? You can talk to a registered nurse about tests, procedures and treatment options, 24 hours a day, 7 days a week. Plus, they can advise on many health and wellness topics. And the call is **free**. To find the phone number, just visit [Aetna.com](https://www.aetna.com) and log in to your member website.

### **Why call the 24-Hour Nurse Line?**

You'll get valuable information that may help you avoid a trip to the doctor, urgent care or emergency room. And that can be a real time and money-saver. And you'll be able to make smarter health decisions because you'll have trusted information — right at your fingertips.

Log in to your member website at [Aetna.com](https://www.aetna.com) to see all the resources available to you.



### **Your health is important to us.**

Beginning January 1, 2026, get answers and guidance with the 24-Hour Nurse Line by calling **1-800-556-1555 (TTY: 711)**.

\* While only your doctor can diagnose, prescribe or give medical advice, the 24-Hour Nurse Line nurses can provide information on a variety of health topics. Contact your doctor first with any questions about your health care needs.

**Health insurance plans are offered, underwritten or administered by Aetna Life Insurance Company and its affiliates (Aetna).**

This material is for informational purposes only. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna® plans, refer to [Aetna.com](https://www.aetna.com).