

As Of <= 06/30/2023

### Public Housing and Community Development

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federally subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME).

**Owner:**  
Ballina, Alex  
(PHCD)  
**Department:**  
Public  
Housing and  
Community  
Development

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal		
Customer	Maintain a 94% occupancy rate in Public Housing (HS2-3)	Average occupancy rate	Jun '23	▼	89%	95%	89%	95%	▼	
		Average monthly number of families renting	Jun '23	▼	4,123	6,055	4,111	6,055	▼	
	Improve access to economic opportunities for low- to moderate-income individuals (ED1-1, HS2-1)	Number of jobs created and/or retained	2022	▼	18	60				
		Increase stock of affordable housing (HS2-1, HS2-3, ED3-1)	Number of affordable housing units constructed and/or rehabilitated	Jun '23	▼	256	300	514	5,652	▼
			Maximize the effective use of Housing Choice Vouchers (HS2-1, ED3-1)	Percentage of available annual budget authority used to lease in the Section 8 HCV program	'23 FQ3	▼	89%	99%	92%	99%
Financial	Meet Budget Targets (PHCD)	Expen: Total (PHCD)	'23 FQ3	▲	\$137,965K	\$222,245K	\$384,329K	\$666,735K	▲	
		Revenue: Total (PHCD)	'23 FQ3	▲	\$132,940K	\$222,245K	\$863,394K	\$666,735K	▼	
		Positions: Full-Time Filled (PHCD)	'23 FQ3	▼	267	433	n/a	n/a		
	Maximize efficient use of resources	Percentage of Revenues From Serviced Loans	Jun '23	▼	36%	65%	93%	65%	▲	
		Maximize the effectiveness of the Homeownership program	Percentage of Homeownership Loans closed within 60 days	Jun '23		25%	n/a	43%	75%	▼
Internal	Improve compliance Housing and Urban Development's Community and Development (CPD) regulations	Standard performer or higher designation on PHAS score	2021 FY		No Data	75	n/a	75		
		Percentage of HOME projects completed	2022	▼	23%	40%				
		Percentage of CDBG projects completed	2022	▼	11%	60%				
		Tenant Accounts Receivable Score	2021 FY		No Data	4	n/a	n/a		

**Improve compliance and quality assurance procedures per Housing and Urban Development (HUD) regulations**

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**Maintain High Performer Status for the Section 8 Program**

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**Maximize the effectiveness of the Surtax program**

Number of open HOME projects monitored	Q2 '23		66	n/a	89	n/a	
Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse	'23 FQ3	▼	77%	100%	81%	100%	▼
Number of open CDBG projects monitored	Q2 '23	▲	16	16	27	32	▼
Section Eight Management Assessment Program (SEMAP) score	'23 FQ3	▼	90	94	90	n/a	
Percentage of Surtax loans in repayment	2022 FY	▲	52%	50%	52%	50%	▲
Number of open Surtax projects monitored	2022 FY	▲	153	100	153	100	▲

[Edit Scorecard](#)

Key:  - Initiative  - Featured Objective