As Of <= 06/30/2023

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner:
White, Christina (ELECTIONS)
Department:
Elections

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	**Educate and engage existing and potential voters**	Number of outreach events to promote voter education	Jun '23	⌃	2	0	39	10	⌃
	Respond to all communications from customers in a timely manner	Wait Time for Poll Workers Calling in for Election Day Assistance	Jun '23	⌃	:0 seconds	:60 seconds	:5 seconds	:60 seconds	⌃
		Number of media requests fulfilled	Jun '23	▲	12	2	369	18	▲
		Resolve Customer Inquiries by Phone Within 4 Minutes (Registration)	Jun '23	▼	5 Min.	4 Min.	6 Min.	4 Min.	▼
		Number of public records requests completed	Jun '23	⌃	96	1	637	9	⌃
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with the Elections Department's Conduct of their Election	Jun '23		No Data	95%	99%	95%	▲
	Promote the convenience of voting to increase voter confidence in the electoral process ◈	Successful Public Testing of Voting Equipment for Scheduled Countywide Elections (Logic & Accuracy Test)	Jun '23	▼	0%	100%	11%	100%	▼
		Percentage of Voters Who Renewed Their VBM Request	Jun '23		29	n/a	104	n/a	
	Promote Vote-By-Mail voting	Percentage of Voters Who Renewed Their VBM Request	Jun '23		29	n/a	104	n/a	
	Ensure poll workers are qualified and properly trained	Number of Newly Recruited Poll Workers	Jun '23	▲	223	75	3,104	150	▲
		Number of Poll Workers Who Received Election Readiness Training	Jun '23	▲	0	0	2,053	1,317	▲
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Jun '23	▲	No Data	3Days	1Days	3Days	⌃
		Timely Coding of Ballots - Countywide and Special Election	'23 FQ3	⌃	0Days	5Days	0Days	5Days	⌃
	Ensure timely tabulation and	Number of Elections Where Results were	Jun '23		No Data	100	495	900	▼

	availability of election results on Department website	Completely Reported and Published Online by Midnight							
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'23 FQ3	🔻	36,819 Petitions	15,000 Petitions	226,287 Petitions	18,000 Petitions	🔻
		Percentage of initiative petition batches processed within 45 days	Jun '23	🔼	21	45	236	405	🔼
Financial	**Meet Budget Targets (Elections)**	Expen: Total (Elections)	'23 FQ3	🔺	$5,570K	$9,309K	$24,475K	$27,927K	🔺
		Revenue: Total (Elections)	'23 FQ3	🔻	$489K	$9,309K	$865K	$27,927K	🔻
		Positions: Full-Time Filled (Elections)	'23 FQ3	🔻	106	122	106	122	🔻
Internal	**Promote Elections employees development and leadership**	Number of employees who attended training	Jun '23	🔼	13	2	177	18	🔼

Edit Scorecard

Key: ◈ - Initiative   ✪ - Featured Objective