

As Of <= 03/31/2023

**Elections Department**

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

**Owner:** White, Christina (Elections); Ponce, Jose J. (Elections); Arana, Federico (Elections); Delgado, Raimundo (TC)  
**Department:** Elections

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
<b>Customer</b>	<b>Educate and engage existing and potential voters</b>	Number of outreach events to promote voter education	Mar '23	9	0		37	10	
	<b>Respond to all communications from customers in a timely manner</b>	Wait Time for Poll Workers Calling in for Election Day Assistance	Feb '23	:0 seconds	:60 seconds		:10 seconds	:60 seconds	
		Number of media requests fulfilled	Mar '23	10	2		357	24	
		Resolve Customer Inquiries by Phone Within 4 Minutes (Registration)	Mar '23	3 Min.	4 Min.		6 Min.	4 Min.	
		Number of public records requests completed	Mar '23	55	1		496	12	
	<b>Ensure municipal elections are conducted successfully</b>	Municipal Clerk satisfaction with the Elections Department's Conduct of their Election	Mar '23	100%	95%		99%	95%	
	<b>Promote the convenience of voting to increase voter confidence in the electoral process</b>	Successful Public Testing of Voting Equipment for Scheduled Countywide Elections (Logic & Accuracy Test)	Feb '23	0%	100%		20%	100%	
		Percentage of Voters Who Renewed Their VBM Request	Mar '23	19	n/a		75	n/a	
	<b>Promote Vote-By-Mail voting</b>	Percentage of Voters Who Renewed Their VBM Request	Mar '23	19	n/a		75	n/a	
	<b>Ensure poll workers are qualified and properly trained</b>	Number of Newly Recruited Poll Workers	Mar '23	261	0		2,881	375	
		Number of Poll Workers Who Received Election Readiness Training	Mar '23	271	160		2,053	2,625	
	<b>Ensure timely coding of ballots for all Countywide, municipal and special elections</b>	Timely Coding of Ballots - Municipal Elections	Mar '23	1Days	3Days		1Days	3Days	
		Timely Coding of Ballots - Countywide and Special Election	'23 FQ2	0Days	5Days		0Days	5Days	
	<b>Ensure timely tabulation and availability of election results on Department website</b>	Number of Elections Where Results were Completely Reported and Published Online by Midnight	Mar '23	100	100		395	1,200	
	<b>Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws</b>	Total Number of Petitions Processed	'23 FQ2	107,317 Petitions	1,500 Petitions		189,468 Petitions	33,000 Petitions	
Percentage of initiative petition batches processed within 45 days		Mar '23	14	45		215	540		
<b>Financial</b>	<b>Meet Budget Targets (Elections)</b>	Expen: Total (Elections)	'23 FQ2	\$6,076K	\$9,309K		\$18,905K	\$37,236K	
		Revenue: Total (Elections)	'23 FQ2	\$287K	\$9,309K		\$376K	\$37,236K	
		Positions: Full-Time Filled (Elections)	'23 FQ2	107	122		107	122	
<b>Internal</b>	<b>Promote Elections employees development and leadership</b>	Number of employees who attended training	Mar '23	99	2		160	24	

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**Key:** - Initiative - Featured Objective