
























As Of <= 12/31/2022

Animal Services



Owner: Bronwyn Stanford
Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal		
Customer	Increase voluntary compliance (ASD)	Increase # of dogs licensed in Miami-Dade County	'22 FQ4	54,595	55,000		219,775	215,000		
		# of Rabies vaccines administered by ASD Clinic (Pets)	'23 FQ1	7,000	6,250		7,000	25,000		
		Increase # of Saved Animals (Live Release)	Dec '22	2,080	2,000		6,708	24,000		
		Rescue	Dec '22	117	150		529	1,800		
		Returned to Owner	Dec '22	63	100		261	1,200		
		Shelter Intake	Dec '22	1,922	2,700		7,129	32,400		
		Volunteer Hours	Dec '22	2,145Hours	1,500Hours		6,972Hours	18,000Hours		
		Fostered Pets With Positive Outcome	Dec '22	79	120		320	1,440		
		Microchips Administered by ASD	'23 FQ1	3,253	785		3,253	3,140		
		Save Rate Monthly	Dec '22	92%	90%		93%	90%		
		Save Rate Calendar Year	2022	92	90		n/a	n/a		
		Spay/Neuter surgeries conducted by ASD TOTAL	Dec '22	2,099	2,000		8,968	25,000		
		Trap and Release	Dec '22	1,345	900		4,004	10,800		
		Transport	Dec '22	7	15		11	180		
		Adoptions	Dec '22	548	750		1,903	8,700		
		Events	Q4 '22	19	30		n/a	n/a		
		Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'22 FQ4	4	5		14	20	
			Average Length of Stay - Cats	'22 FQ4	4	15		24	59	
	Average Length of Stay - Dog		'22 FQ4	23	20		84	80		
	Average Length of Stay - Kittens		'22 FQ4	8	10		25	40		
	Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'23 FQ1	\$6,781	\$8,689		\$6,781	\$34,759	
			Revenue: Total (Animal Services)	'23 FQ1	\$2,663K	\$8,689K		\$2,663K	\$34,759K	
Positions: Full-Time Filled (ASD)			'23 FQ1	242	281		242	281		
Internal	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Dec '22	221	250		1,640	3,000		
		Number pit bull investigations responded to	Dec '22	22	60		115	720		
		Number dangerous dog investigations responded to	Dec '22	63	30		49	30		
		Number of Breeder/Pet Store investigations	Dec '22	52	20		370	240		
		Number of Investigations Responded to	Dec '22	363	400		2,449	4,800		
		Number of Overdue Investigations Responded to	Dec '22	0	5		0	60		
	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Dec '22	0.12%	0.50%		0.00%	0.50%		
		Citations	Dec '22	622	100		3,348	1,200		
	Respond quickly to service calls to promote safe and livable communities (ASD)		Stray Animal Pickup - Average Response Time (ServiceStat)	Dec '21	1.20Days	2.00Days		1.13Days	2.00Days	
			Stray Animal Pickup - Total Closed per Month (ServiceStat)	Dec '22	0	400		239	4,800	
Dead Animal Pickup - Total Monthly Count (ServiceStat)			Dec '22	441	400		2,829	4,800		

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Internal	Respond quickly to service calls to promote safe and livable communities (ASD) 	Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Dec '22	441	400		2,689	4,800	
		Dead Animal Pickup - Average Response Time (ServiceStat)	Dec '22	1.70Days	1.00Days		1.52Days	1.00Days	
		Injured Animal - Total Monthly Count (ServiceStat)	Dec '22	384	300		2,190	3,600	
		Injured Animal - Total Closed per Month (ServiceStat)	Dec '22	384	300		2,186	3,600	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Dec '22	166	95		863	1,140	
		Animal Bite to Person - Total per Month (ServiceStat)	Dec '22	187	120		1,042	1,440	
		Police Assist - Monthly Total (Service Stat)	Dec '22	174	160		1,210	1,920	
		Animal Bite to Person - Average Response time (Servicestat) 	Dec '22	3.3	3.0		4.3	3.0	
		Police Assist - Average Response Time (Service Stat)	Dec '22	0	1		0	1	
		Green Projects (ASD)		Fuel Consumption (Gallons)	Dec '22	3,412	4,000		11,415
		Electricity Usage (kw)	Dec '22	258,777	240,000		754,044	3,210,000	

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Key:  - Initiative  - Featured Objective

Initiatives for Objectives									
Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete						Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)

Initiatives for Measures									
Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal Bite to Person - Average Response time (Servicestat)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos M. (OMB)