

**MIAMI-DADE COUNTY  
BUSINESS PLAN  
BUILDING DEPARTMENT**

**FY 2004-2005**

**STATISTICS OF AMOUNT OF CALLS RECEIVED THRU THE VOICE RESPONSE SYSTEM**

	FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER
<b>TOTAL OF CALLS RECEIVED BY QUARTER</b>	31,185	45,635	51,372	47,488

